# **AGREEMENT**

# Between

# MONMOUTH COUNTY BOARD OF CHOSEN FREEHOLDERS

# And

COMMUNICATIONS WORKERS OF AMERICA, AFL-CIO (DIVISION OF SOCIAL SERVICES – CLERICAL/PROFESSIONAL)

Local 1087

January 1, 2004 – December 31, 2007

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# **PREAMBLE**

This Agreement entered into by the Monmouth County Board of Chosen Freeholders (hereinafter referred to as the Employer or the County), and the Communications Workers of America, AFL-CIO (hereinafter referred to as the Union), has as its purpose the promotion of harmonious relations between the Employer and the Union, the establishment of an equitable and peaceful procedure for the resolution of differences and the establishment of rates of pay, hours of work and other conditions of employment.

#### RECOGNITION

Section 1. The County recognizes the Union as the sole and exclusive representative of employees of the County at the Monmouth County Division of Social Services (Agency) in a unit of clerical and professionals in the following titles, but excluding temporary employees of six (6) months or less, confidential employees, managerial executives, police, blue collar and supervisory employees:

Clerk

Account Clerk

Clerk Typist

Telephone Operator

Clerk Stenographer

**DEMO** 

Senior Clerk

Senior Telephone Operator

Senior Account Clerk

Senior Clerk Typist

Senior Clerk Stenographer

Senior DEMO

Principal Clerk

Principal Account Clerk

Principal Clerk Typist

Principal Clerk Stenographer

Principal Data Control Clerk

Principal DEMO

Supervising Account Clerk

Supervising Clerk

Field Representative Housing Rehabilitation

Systems Analyst

Accounting Assistant

Supervising Clerk Stenographer

Supervising Clerk Typist

Supervising Demo

Supervising Telephone Operator

Human Services Specialist 1

Human Services Specialist 2

Human Services Specialist 3

Coordinator of Volunteers

Investigator, CWA

Social Worker

Training Technician

Social Worker Specialist

Senior Training Technician

Data Processing Technician

Psychiatric Technician

Psychiatric Charge Technician

Section 2. The individual holding the position of clerical to the Fiscal Officer shall be excluded from the unit as a confidential employee.

Section 3. Any new title authorized for use by the Employer at the Agency will be negotiated for inclusion or exclusion from the bargaining unit. In the event that agreement between the Employer and the Union is not reached, the title will be excluded from the bargaining unit pending resolution by the Public Employee Relations Commission (PERC).

### UNION SECURITY

Section 1. The Employer agrees to deduct monthly, from the pay of each employee who furnishes a written authorization for such deduction, in a form acceptable to the Employer, the amount of monthly union dues. Monthly union dues shall be 2 hours pay per month based on a 40 hour work week or such other amount as may be certified to the Employer by the Union at least thirty (30) days prior to the month in which the deduction of dues is to be made.

Section 2. Deduction of the union dues made pursuant to this Article shall be remitted by the Employer to the Union by the tenth (10<sup>th</sup>) day of the month following the calendar month in which such deductions were made, together with a list of employees from whose pay such deductions were made. The County will provide said report in electronic format when County implements a system capable of doing so.

Section 3. If an employee chooses not to become a member of the Union, then that employee will be required to pay a representation fee to the Union in lieu of dues. The purpose of this fee will be to offset the employee's cost of services rendered by the Union as majority representative.

The representation fee to be paid by non-members will be equal to 85% of the regular membership dues charged by the Union to its own members as permitted by law under N.J.S.A. 34:13A-5.5 through 5.8, and as that law may be amended.

Section 4. The Union shall indemnify and hold the Employer harmless against any and all such claims, suits, orders of judgments brought or issued against the Employer that shall arise out of any of the provisions of the Article.

Section 5. Provided space continues to be available on the Employer's computer, payroll deductions will be made available to employees on a voluntary basis for the Committee on Political Education (COPE).

Section 6. The Employer agrees that there will be one-half hour granted to the Union to address new employees at Orientation Sessions.

Section 7. The Union will be permitted an aggregate of 35 days per calendar year of time off with pay and 20 days per calendar year without pay for the purpose of conducting Union business. The Local 1087 union president will have an additional ten (10) days off per year with pay for conducting union business for both the Clerical/Professional and Supervisory Units. This time shall be used for any off-site Union activities as well as on-site meetings for which there is no provision elsewhere in the Agreement for the matter to be conducted on Employer paid time. These days shall not be cumulative.

Section 8. Any employee seeking to make use of such time shall notify the Employer and present an authorization form from the Union. The employee shall report to and from their workstation before and after the Union activity. The Employer shall report all usage to the Agency Personnel Officer who shall keep a record of the total time utilized.

Section 9. Authorized Union representatives not to exceed four (4) shall be released from duty for such collective negotiation sessions as are mutually scheduled to take place during work time and shall suffer no loss in regular pay.

# **MANAGEMENT RIGHTS**

- Section 1. The Employer retains and reserves unto itself all rights, powers, duties, authority and responsibilities conferred upon and vested in it by the law and constitution of the State of New Jersey.
- Section 2. All such rights, powers, authority and prerogatives of management possessed by the Employer are retained, subject to limitations imposed by law, except as they are specifically abridged or modified by this Agreement.
- Section 3. The Employer retains the responsibility to promulgate and enforce rules and regulations subject to the limitations imposed by law, governing the conduct and activities of employees not inconsistent with the express provisions of the Agreement.
- Section 4. The Employer shall establish reasonable and necessary written rules of work and conduct for employees. Such rules shall be equitably applied and enforced.
- Section 5. The Employer shall permit the Union to use the interoffice mail system, but no use of metered postage will be permitted.

# PERSONNEL PRACTICES AND DISCIPLINARY ACTION

Section 1. Each employee may review the contents of their personnel file upon request and may authorize a Union representative to accompany them while they review their file. An employee shall have the right to respond to any document in their personnel file within 30 working days of its receipt by the employee. A response shall be directed to the appropriate party and shall be included in the employee's personnel file.

Section 2. Client-Employee Records – because of the confidential nature of client-employee records, they are to be kept in a separate file under lock and key accessible only to authorized personnel.

Section 3. Employees shall be given a copy of all memos and documents which are to be included in the personnel file. This shall not apply to routine records, for example attendance, etc. Additionally, employees will be afforded the opportunity to initial all documents which are of a disciplinary nature prior to such placement in the file.

Section 4. Disciplinary action shall only be for just cause.

Section 5. Both parties recognize the preference for the use of progressive discipline, but also understand that such concepts must be applied flexibly, based upon the nature of the alleged infraction and the circumstances surrounding its occurrence.

# **GRIEVANCE PROCEDURE**

Section 1. Purpose. The purpose of this procedure is to secure, at the lowest possible level, equitable solutions to the problems which may arise affecting the terms and conditions of employment. The parties agree that this procedure will be kept as informal as may be appropriate.

Nothing herein contained shall be construed as limiting the right of any employee having a grievance to discuss the matter informally with any appropriate member of Management. However, if such discussion involves a matter covered by the definition of a "contractual grievance", any resulting grievance shall be processed only through Union representation.

Section 2. Definitions. The term "grievance" shall mean an allegation that there has been: (1) a misinterpretation or misapplication of the terms of this Agreement which is subject to the grievance procedure out lined herein and shall hereinafter be referred to as a "contractual grievance"; or (2) inequitable, improper, unjust application or misinterpretation of rules or regulations, existing policy, or orders applicable to the Division of Social Services which shall be processed up to and including the Director of Human Services, and shall hereinafter be referred to as a "non-contractual grievance".

Section 3. Presentation of a Grievance. The Employer agrees that at each step of the grievance procedure there shall be no loss of pay for the time spent in presenting the grievance by the grievant and one Union representative.

Section 4. Steps of the Grievance Procedure. The following constitutes the sole and exclusive method for resolving grievances between the parties covered by this Agreement.

#### STEP 1

The grievant shall present a written grievance to their immediate Supervisor within 15 working days of the occurrence complained of, or within 15 working days after the grievant would reasonably be expected to know of its occurrence. Failure to act within 15 days shall be deemed to constitute an abandonment of the grievance. In the event the issue grieved is outside the authority of the immediate Supervisor to resolve, the grievant shall file the grievance with the appropriate person as designated by the Agency Personnel Officer. The Supervisor shall render a written decision within 5 working days after receipt of the grievance.

#### STEP 2

If dissatisfied with the Supervisor's decision, then the grievant must file their complaint with their Administrative Supervisor within 5 working days. The Administrative Supervisor will render a written decision within 10 working days after receipt of the grievance.

# STEP 3

In the event satisfactory settlement has not been reached, the grievant shall file the complaint with the Division Director within 5 working days following the determination at Step 2. The Director shall render a written decision within 10 working days after the receipt of the complaint.

#### STEP 4

Should the grievant disagree with the decision of the Division Director, the grievant may, within 5 working days, submit a statement to the Director of Human Services as to the issue in dispute. The Director of Human Services shall review the decision of the Director of Social Services together with the disputed areas submitted by the grievant. The grievant and/or the Union representative may request an appearance before the Director of Human Services. The Director of Human Services will render a written decision within 20 working days after this matter has been reviewed. If the decision involves a non-contractual grievance, the decision of the Director of Human Services shall be final.

#### STEP 5

- (a) Any unresolved contractual grievance, except matters involving appointment, promotion or assignment or matters within the exclusive province of New Jersey Department of Personnel (DOP), may be appealed to arbitration only by the Union. The Union must file the request for arbitration within 20 working days after the receipt of the written decision of the Director of Human Services on the grievance or lack thereof.
- (b) Nothing in the Agreement shall be construed as compelling the Union to submit a grievance to arbitration. The Union's decision to request the movement of a grievance to arbitration or to terminate the grievance prior to submission to arbitration shall be final as to the interests of the grievant and the Union.
- (c) The grievant may pursue the DOP procedure or the grievance procedure as herein provided. Once the grievant makes the selection of procedure, such election shall

be deemed final and binding and constitute an absolute waiver of the procedure not selected.

- (d) The arbitrator shall be selected on a case-by-case basis from the members of panel maintained by PERC.
- (e) The parties shall meet at least 10 working days prior to the date of the arbitration hearing to frame the issues to be submitted to the arbitrator and to stipulate the facts of the matter in an effort to expedite the hearing.
- (f) The decision or award of the arbitrator shall be final and binding on the Employer, the Union, and the grievant to the extent permitted by and in accordance with applicable law and this Agreement.
- (g) The arbitrator may prescribe an appropriate back pay remedy when a violation of this Agreement is found, provided such remedy is permitted by law and is consistent with the terms of this Agreement, except no award may be made which exceeds the authority of the Employer.
- (h) The arbitrator shall have no authority to prescribe a monetary award as penalty for violation of this Agreement.
- (i) The arbitrator shall not have the power to add to, subtract from, or modify the provisions of this Agreement. The arbitrator shall confine any decision solely to the interpretation and application of this Agreement and to the precise issue submitted for arbitration. The arbitrator shall have no authority to determine any other issues no so submitted nor shall observations or declarations of opinions, which are not essential in reaching this determination, be submitted.

- (j) The costs and services of the arbitrator shall be borne equally by the Employer and the Union. Any other expenses incurred in connection with the arbitration shall be paid by the party incurring the same.
- (k) The cost of the transcript, if any, will be borne by the party requesting it. If both parties request a transcript, the cost will be shared equally.
- (1) The arbitrator shall hold a hearing at a time and place convenient to the parties as expeditiously as possible and shall issue a decision, in writing, within 30 days after the close of the hearing.
- (m) Grievance resolutions or decisions at Steps 1 through 4 shall not constitute a precedent in any arbitration or other proceeding unless a specific agreement to that effect is made by both parties. This is not to be construed as limiting the right of either party to introduce relevant evidence as to the prior conduct of the other party.

#### Salary

Section 1. 2004 All employees at Step 9 and below in the unit and employed by the County on or before December 31, 2003 shall receive a raise of four and one-half (4.5%) percent effective the first pay period of January, 2004 (Appendix A).

All employees at Step 10 and higher in the unit and employed by the County on or before December 31, 2003 shall receive a raise of three (3%) percent effective the first pay period of January, 2004 (Appendix A).

Seniority step movement will occur effective the first pay period of 2004.

Range changes shall occur for the following titles effective the first pay period of January, 2004:

Clerk from range 5 to range 6

Clerk Typist and Telephone Operator from range 8 to range 9

Senior Clerk from Range 9A to Range 10

Senior Account Clerk and Senior Clerk Typist from range 11A to range 12

Psychiatric Charge Technician from range 14 to range 16

Section 2. 2005 All employees in the unit and employed by the County on or before December 31, 2004 shall receive a raise of two and one-quarter (2.25%) percent effective the first pay period of January 2005. Increment movement will occur in 2005 (Appendix B).

A range change shall occur the first pay period of January, 2005 for Social Workers from range 18 to range 19. A range change shall occur on the first pay period in July 2005 for HSS 2 from range 16 to range 17.

Section 3. 2006 All employees in the unit and employed by the County on or before December 31, 2005 shall receive a raise of three (3%) percent effective the first pay period of January, 2006 (Appendix C).

Section 4. 2007 All employees in the unit and employed by the County on or before December 31, 2006 shall receive a raise of four (4%) percent on the first pay period of January, 2007 (Appendix D).

Section 5. To be eligible for placement on seniority steps in 2004 an employee must have been at maximum (Step 10) for at least twelve months as of January 1, 2004 and have a date of hire as set forth below.

# Hire Dates for 2004 Seniority Steps:

Section 6. Increments and seniority steps are mutually agreed to be part of the negotiated overall wage increase for this agreement only and they are not automatic except as provided within this Agreement for the duration thereof. In no case will an increment or seniority step accrue or be paid beyond the express term of this agreement except as negotiated in a successor agreement.

Pay raises resulting from increment steps and seniority steps will be implemented at the beginning of the payroll period that includes the effective date of the raise.

Section 7. Any individuals hired after January 1, 2001 in the Income Maintenance Technician (Human Services Specialist 1) title will be placed on a range one level below the current range for the title on the salary chart, i.e. Range 13 versus Range 14. When moving into the title of Income Maintenance Worker (Human Services

Specialist 2) these employees hired after January 1, 2001 will be placed on a range one level below the current range for the title on the salary scale, i.e. Range 16 versus Range 17. Employees on the current promotional list for Human Services Specialist 1 will be exempt from the above cited Range change. Any individual hired after January 1, 2001 in the Social Worker title will be placed on a range one level below the current range for the title on the salary scale, i.e. Range 18 versus Range 19.

Section 8. Human Services Specialist 1 will be promoted provisionally to Human Services Specialist 2 after one year.

# ANNIVERSARY DATES, PROMOTIONS AND DEMOTIONS

Section 1. <u>Hiring Date.</u> Employees hired from January 1<sup>st</sup> through March 31<sup>st</sup> will have an anniversary date of April 1<sup>st</sup> of the following year; employees hired from April 1<sup>st</sup> through June 30<sup>th</sup> will have an anniversary date of July 1<sup>st</sup> of the following year; employees hired July 1<sup>st</sup> through September 30<sup>th</sup> have an anniversary date of October 1<sup>st</sup> of the following year; employees hired from October 1<sup>st</sup> through December 31<sup>st</sup> will have an anniversary date of January 1<sup>st</sup> of the second year following the year of hire.

Section 2. <u>Promotion Date.</u> Any employee who receives a promotion in which their salary adjustment equals two or more increments in the old range, will automatically have their anniversary date changed from their hiring date to their promotion date and the computation will be as set forth in above.

Section 3. Any employee who goes on a leave of absence will have their anniversary date changed as follows:

Calendar Days of Leave Anniversary Date Change

30 days or less No change in AD

Over 30 days but equal to or less than 120 AD change of 1 quarter

Over 120 days but equal to or less than 210 AD change of 2 quarters

Over 210 days but equal to or less than 300 AD change of 3 quarters

Over 300 days but equal to or less than 390 AD change of 4 quarters

Section 4. <u>Promotions</u>. An employee who is promoted or reclassified to another title with a high salary range shall have their salary adjusted so that it provides an increase in pay of one increment of the present salary range plus the amount (if necessary) to adjust and equalize their salary to the proper step of the new range.

Section 5. <u>Demotions.</u> If an employee is subsequently appointed to another title with a lower salary range, their salary will be reconstructed, or equalized, on the basis of their previous employment record.

Section 6. <u>Job Postings</u>. The following job openings, except entrance level clerical positions, shall be posted on all official bulletin boards for a period of five (5) working days: a newly created position, a vacancy which occurs through a leave of absence, resignation, termination or the first vacancy resulting from a promotion. No vacancy shall be deemed to exist where one or more employees have bumping rights to the job in accordance with Department of Personnel regulations.

Posting a temporary position or a position reclassified by a desk audit will be at the option of the Employer.

The Union President shall receive a copy of all notices, selections, non-posted bumping changes, reclassification, and letters of hire absent the hired employee's address.

Section 7. <u>Transfers.</u> Employees who are interested in being transferred may send a memo to their Section/Office head so that their interest in a transfer will be known and taken into consideration in the event of future non-posted vacancies.

Section 8. <u>Transfers and Reassignments.</u> Employees selected for transfer or reassignment will be give five (5) days notice by the Human Resources Administrator or

the Administrative Supervisor. The Employer agrees not to routinely involuntarily transfer the Local Union President, Branch President, and chief Shop Steward.

Section 9. The Human Resources Administrator will send New Jersey

Department of Personnel promulgated examination results to the Union President upon receipt.

#### HOURS OF WORK AND OVERTIME

Section 1. All full-time employees agree to work a thirty-five-- (35) hour week with a 15 minute break in the morning and in the afternoon. The normal workweek shall consist of five (5) consecutive seven (7) hour days, Monday through Friday.

Section 2. Overtime is defined as all work performed in excess of the thirty-five (35) hour workweek.

The Employer agrees to compensate employees for overtime at the rate of time and one-half their regular rate of pay. Compensation may be in the form of time off or in the form of a cash payment.

All overtime must be authorized by the Employer.

Section 3. In the event of inclement weather, employees may leave their areas of work early, at the discretion of the Monmouth County Administrator.

If there arises a need for a skeleton crew, volunteers shall be solicited first. In the event no volunteers are forthcoming, those assigned shall be give priority for early release the next time an inclement weather situation arises. Employees remaining for a skeleton crew shall be give compensatory time off on an hour – for – hour basis.

Section 4. The Agency will close on Christmas Eve at 2:00 p.m.

# TEMPORARY ASSIGNMENT

Section 1. When an employee works outside a classification at the request of the Employer for a period of five (5) or more consecutive working days, the employee shall receive the rate of pay for whichever job classification is the higher rate for the period of time worked.

Section 2. An employee must actually work in the higher title for five (5) or more consecutive working days. In the event of a break due to a holiday, that day shall be counted towards the consecutive work days needed to qualify for payment under this Article as will a holiday at the beginning or end.

Section 3. In the event of a break due to an emergency closing, holiday or authorized sick leave, the employee shall be paid at the higher rate for the days actually worked, the holiday and any emergency closing, but excluding sick leave.

# **EXTENDED HOURS PROGRAM**

Section 1. <u>Management Rights</u>. The Employer reserves to itself the complete authority, power and duty to establish, maintain, modify and terminate an Extended Hours Program; and the same is reserved to designate such of its agents as it deems necessary to exercise its authority to administer, manage and supervise the program.

Section 2. Continuation of Terms of Employment and Benefits. Except as modified by the specific terms of this Agreement, all terms and conditions of employment applicable to employees participating in the Extended Hours program and remaining in effect at the conclusion of the program's experimental status shall continue in full force and effect. A specific inclusion into this Agreement of a prior benefit enjoyed by bargaining unit members shall not in any way be interpreted as an intent to limit, modify or discontinue non-referenced prior, existing benefits.

Section 3. Employee Participation. Employee participants shall be sought on an annual basis, commencing June of each year, by requesting interested employees to submit a showing of interest in participating in the Extended Hours Program. In the event the program is expanded and additional participation is sought during the year, there shall be a similar notice posted for a two week period. Employee selection shall be made by August of each year and extended hour service shall commence September of each year, or, in the case of additional participation, within a reasonable time after posting is completed.

Only full time Employees may participate. Employee participant selection shall be in accordance with the following preferences, with seniority with the Employer to break any ties:

- 1. new applicant to the Extended Hours Program;
- 2. prior participant in the Extended Hours Program; and
- 3. current participant in the Extended Hours Program.

Employees who have volunteered to participate but were not selected shall be placed on a "replacement list" for use in the event a vacancy occurs in the program.

If there are an insufficient number of volunteers who meet the criteria of a job assignment, qualified volunteers with work experience in the job assignment, including volunteers from another office site, may be considered for selection. In the continuing event that there is insufficient employee participation on a volunteer basis, the Employer retains the right to appoint any qualified employee to participate in the Extended Hours Program.

It is understood that participation in the Extended Hours Program shall be for a one-year period of commitment. A participating employee may withdraw from participation if there are serious, extenuating circumstances which would make continued participation a hardship to the employee.

The Employer may deny participation or discontinue participation of an employee for administrative or performance reasons, including, but not limited to the following: disciplinary history, poor evaluations, performance, attendance, reasonable needs of the unit, promotions, demotions, transfers, reassignments, or extended leaves with or without pay.

Section 4. Hours of Work. The schedule of employment hours for participants within a pay period shall be seven working days of 8:30 a.m. to 4:30 p.m. and two working days of 8:30 a.m. to 8:00 p.m. (Extended Days) on the same day of each week, comprising a total of 70 work hours in a pay period. The immediate supervisor will approve the scheduled day off and forward it to the Extended Hours Administrator for final approval. If there is a conflict over scheduling the day off, seniority with the Employer shall be the deciding factor.

Participant meal breaks on Extended Days shall be completed no later than 4:30 p.m., except in unusual circumstances when approved by the Extended Hours Administrator and the Administrator. A participant shall be entitled to an additional 15 minute break on Extended Days.

Section 5. <u>Absences.</u> The Union and the Employer both recognize that attendance on Extended Days is critical to the success of the program and it is understood that participant use of all forms of leave time on those days is discouraged and may require verification. If a participant must be absent on an Extended Day, the immediate Supervisor and the Extended Hours Administrator must be notified as soon as the absence is known.

(a) <u>Personal, Sick and Vacation Days.</u> Personal days may be utilized on Extended Days only in emergent circumstances and will be charged at the rate of 1 ½ days. Sick and vacation days taken on Extended Days shall be charged at the rate of 10½ hours each.

- (b) <u>Jury Duty.</u> A participant who is scheduled for jury duty on an Extended Day shall report to work at the conclusion of Court. A participant who is scheduled for jury duty on a scheduled day off will receive an alternate day off.
- (c) <u>Conference Attendance</u>. A participant in a conference on an Extended Day will report to work at the conclusion of the conference and, unless the conference was mandated, such attendance shall require approval by the Extended Hours Administrator in addition to the normal approvals. If a conference is mandated for a scheduled day off, another day off shall be scheduled.
- (d) <u>Civil Service Examinations.</u> Where a New Jersey Department of Personnel examination for a job title in use by the Employer is scheduled on an Extended Day, a participant shall be permitted to leave work at the regular close of business on that day and shall not lose their scheduled day off. Participants will be permitted to take one (1) hour vacation time.
- (e) <u>Unpaid Leave of Absence</u>. A participant who goes on an extended leave may be removed from the program and upon return be required to assume a regular work schedule of 10 work days per payroll period. If a participant is continued on the Extended Hours Program following an extended leave, that employee shall resume the extended hours schedule at the beginning of the first pay period following their return.

Section 6. <u>Holidays.</u> When a holiday falls on a scheduled day off, the regular work day as near to the holiday as possible will be utilized as the holiday, subject to supervisory approval.

When a holiday falls on an Extended Day, the employee shall be entitled to their regularly scheduled day off during that pay period.

Section 7. <u>Emergency Closings</u>. Emergency closings affecting participants in the Extended Hours Program shall be handled in accordance with the following:

- (a) <u>Closing on a Scheduled Day Off.</u> If the agency is closed the whole day, another day off shall be scheduled. If the agency is closed for only part of a day, a participant shall receive credit for the number of hours closed, unless the agency is "closed with a skeleton crew", in which case no alternate hours will be credited.
- (b) Closing on an Extended Hours Day. If the agency is "closed with a skeleton crew" on an extended hours day, participants serving as part of the skeleton crew shall receive compensatory time on an hour-for-hour basis. In all cases of closing on an extended hours day, participants shall be entitled to their regularly scheduled day off.

Section 8. Renewal. The terms and conditions of extended hours shall not be changed during the life of this Agreement, unless the Employer, at its discretion, shall terminate the Extended Hours Program. If the program is terminated, then the employer and the Union agree to reopen this Agreement to explore options.

Posting of notices shall occur in June of each year.

# **HOLIDAYS**

Section 1. The following days are recognized by the Employer as paid holidays:

New Year's Day Independence Day

Martin Luther King's Birthday Labor Day

Abraham Lincoln's Birthday Columbus Day

George Washington's Birthday Veterans Day

Good Friday Election Day

Memorial Day Thanksgiving Day

Christmas Day

Section 2. When a holiday falls on a Saturday, it will be celebrated the preceding Friday. When a holiday falls on a Sunday, it will be celebrated on the following Monday.

Section 3. Employees shall be granted an additional day as a floating holiday which shall be taken with prior supervisory approval.

Section 4. Employees shall be granted any additional days declared to be holidays by Proclamation of the Governor of the State of New Jersey or by the Monmouth County Board of Chosen Freeholders. This shall not apply to emergency or other special purpose closings.

### <u>VACATIONS</u>

Section 1. Vacation leave for full-time employees is granted and earned in accordance with the following:

Years of Service	Days Earned Per Year	<b>Days Earned Per Month</b>
$1^{st} - 5^{th}$	12	1
$6^{th}-12^{th}$	15	1 1/4
$13^{th}-20^{th}$	20	1 2/3
21st onward	25	2 ½

During the first calendar year of employment an employee must actually earn vacation leave before utilizing it. Vacation leave for part-time employees is prorated.

Section 2. Vacation leave must be taken during the current calendar year at such time as permitted or directed by the Employer, unless it has been determined that it cannot be taken. Any unused vacation may be carried forward into the next succeeding year only. Any carryover of unused vacation leave must be requested and approved by the employer and must be taken on or by March 31<sup>st</sup> of the successive year, or the time will be lost to the employee. Any vacation time approved for carryover will be scheduled by the employee and approved by the employer, such approval not to be unreasonably withheld.

Section 3. Effective January 1, 2004 vacation leave may be taken in quarter hour increments.

Section 4. Earned vacation leave will be paid upon termination.

# **LEAVES OF ABSENCE**

Section 1. <u>Sick Leave.</u> All full-time employees will be granted sick leave at the rate of one (1) day per month, or major fraction thereof, during the remainder of the first (1<sup>st</sup>) calendar year of employment, thereafter fifteen (15) days per year. This is cumulative.

During the first (1<sup>st</sup>) calendar year of employment an employee must actually earn sick leave before utilizing it. Part-time employees will be granted sick leave on a prorated basis.

Effective January 1, 2004 sick leave may be taken in quarter hour increments.

Section 2. <u>Personal Leave</u>. Providing reasonable notice is given to the Employer, and subject to the discretion of the Director of Social Services, each full-time employee will be entitled to take three (3) Personal Leave days during the calendar year. Part-time employees shall receive one Personal Leave day per year.

During the first calendar year of employment, a new full-time employee will earn one-half (1/2) day of Personal Leave per month, after completion of one (1) calendar month of employment, up to a maximum of three (3) days. During the first calendar year of employment a new part-time employee will earn ¼ day per month.

Employees will be entitled to four such days after the tenth (10<sup>th</sup>) year of employment.

Personal Leave shall not accrue from year to year. Personal Leave may be taken in quarter hour increments.

Section 3. <u>Bereavement Leave.</u> Employees shall be granted five (5) days off with pay in the event of the death of their parent, step-parent, spouse or child, including step-child. In all other cases, an employee shall be granted three (3) days off with pay in the event of the death of a member of the immediate family defined as parent-in-law, sister or brother, grandparent, grandchild, foster child or other member of the employee's immediate household. The Employer reserves the right to verify the legal relationship to the employee.

Section 4. <u>Unpaid Leave</u>. Leave without pay may be granted at the discretion of the Employer for permanent employees. Such leave may not be granted for a period in excess of six months at any one time, nor in excess of one continuous year except for educational leave which may not exceed two consecutive years.

A written statement from the employee setting forth the reasons why leave is requested and the dates for commencing and terminating the leave shall be submitted to the Employer. In no event shall a leave be granted to permit an employee to accept outside employment except that leaves to work for the Union may be permitted. Employees granted leave of absence without pay shall have Sick, Vacation and Personal leave credits reduced at the same rate as earned.

Section 5. <u>Staff Development</u> In the event that the County institutes a Tuition Reimbursement Plan, the bargaining unit shall be entitled to participate in the program.

Section 6. <u>Voluntary Leave Donation</u>. There shall be a voluntary leave donation program which follows the guidelines set forth in the New Jersey Department of Personnel regulations. This section shall not be subject to the grievance procedure.

Section 7. <u>Family and Medical Leave</u>. Employees may be entitled to Family/Medical Leave under the Federal FAMILY AND MEDICAL LEAVE ACT (FMLA) and/or the State Family Leave Act (FLA-NJSA 34:11b-1, et seq) and administrative regulations promulgated thereunder. Employer agrees to implement FMLA and FLA in accord with the statutes and regulations. Employees will not be required to use paid leave (sick, vacation, personal) unless the employee so chooses.

#### MEDICAL BENEFITS

Section 1. It is agrees that the County will provide a medical Point of Service (POS) insurance plan. Whereas it is the County's intention to encourage employee in such POS program, employee participation in said plan shall be at no premium cost to the employee with all premiums being borne by the County.

Section 2. The County shall continue to maintain a traditional indemnity medical insurance program, as is currently provided on a self-insured basis. However, any employee opting to participate in such program shall be responsible for a portion of the premium costs and made through automatic payroll deductions.

Section 3. The traditional indemnity medical insurance program shall not be offered to employees hired on July 4, 1994 or thereafter. Furthermore, in accordance with Resolution #94-267, any new employee hired after July 1, 1994 will not, regardless of their years of service anywhere, be allowed to retire from Monmouth County with any health benefits at no cost.

Section 4. Bargaining unit members, and those employees receiving benefits under the County temporary disability program, shall be provided with the prescription insurance plan established by the County of Monmouth with a \$3.00 co-pay for prescription drugs and a \$1.00 co-pay for those who use generic drugs. There will be an increase with a \$15.00 co-pay for brand name drugs and a \$5.00 co-pay for those who use generic drugs. Such increase to occur when county implements on a county wide basis.

Section 5. Part-time employees are eligible for health benefits coverage if they work and receive, on a continuous basis, a salary based on a minimum of 20 hours weekly. Temporary employees are not eligible for these benefits.

Section 6. The county agrees that it will cooperate with employees to arrange for a payroll deduction from electing employees so that they might purchase additional TDI coverage on the open market.

#### **HEALTH AND SAFETY**

Section 1. The Employer and the Union agree that maintenance of a healthy and safe working environment is in their mutual best interest. The Employer agrees to the formation of a Health and Safety Committee to be composed of two members designated by the Union, two members and a Chairperson designated by the Director of the Department of Human Services. The committee will meet not more than monthly, and for not more than two hours, upon either the Employer or the Union presenting the other with a written agenda of items sought to be discussed. The Committee shall have the function of advising the Employer as to safety and health issues involving employees and it will propose solutions for those problems. The Employer reserves to itself the final determination regarding any action to be taken.

Section 2. When a health and safety violation occurs that requires corrective action by a landlord, the Director of Human Services will promptly notify the landlord of the problem, and provide the Union with a copy of the notice. The Union will be informed of the response of the landlord within two working days after receipt.

Section 3. The Employer will make every reasonable attempt to:

- (1) Maintain comfortable room temperatures,
- (2) Maintain adequate humidity levels and,
- (3) Maintain and clean the ventilation system on a regular basis.
- (4) Provide and maintain adequate security for all employees and notify Union of any serious security problems.

Section 4. If the parties are unable to resolve issues which arise under this Article, the issues may be submitted to the grievance procedure.

Section 5. The Employer will provide the Union with a list of products which it uses for cleaning, exterminating and its duplicating equipment.

# <u>RETIREMENT</u>

Section 1. Any permanent employee shall be entitled upon retirement from the Public Employees' Retirement System to receive a lump sum payment for earned and unused sick leave. The payment shall be one-half of the eligible employee's daily rate of pay for each day of earned and unused sick leave based upon the average compensation received during the last year of their employment prior to the effective day of retirement, to a maximum of \$15,000.00.

Section 2. An employee who has incurred or shall incur a break in service, as a result of a separation due to layoff shall be credited with sick leave accrued both before separation and after return to employment. An employee incurring a break in service for any other type of separation shall have his sick leave computed from the date of return to employment.

Section 3. Any employee who elects a deferred retirement benefit shall not be eligible for such payment. This payment shall not affect any pension benefits under any other statute. In the event of the employee's death within one year after the effective date of retirement but before payment has been made, payment shall be made to the employee's estate.

Section 4. To the extent provided by law, the Employer will pay for health insurance for employees who retire with twenty-five (25) years service or under a disability retirement.

## AUTOMOBILE EXPENSES

Section 1. The parties agree that each employee who is authorized and required to use their personal automobile for Employer's business shall be paid \$0.33 per mile effective January 1, 2004; and automobile business insurance of \$25.00 per month providing the employee is assigned by the employer to Travel Category B or C and shows proof of coverage. These amounts are to be paid after the filing of a monthly voucher.

Beginning January 1, 2005, mileage reimbursement shall be increased to \$0.34 per mile; and on January 1, 2006, mileage reimbursement shall be increased to \$0.35 per mile.

Section 2. Employees will not be required to transport minor children in their personal automobiles. An agency car will be provided for this purpose.

Section 3. The Employer will endeavor to assign at least one vehicle to each site at which 12 or more non-Income Maintenance field service workers (Social Workers, Social Work Specialists, Coordinators of Volunteers) are assigned. This clause shall not diminish Management's rights to maintain, service and/or reassign all vehicles in its motor pool in the best interest of the agency.

# LEGAL REPRESENTATION

Section 1. The Employer extends to all employees the same rights and benefits enjoyed by State employees under N.J.S.A. 59:10A-3, with the exception that the duty and authority of the Attorney General described in N.J.S.A. 59:10A-3 shall be exercised by the Employer with the advice and counsel of the Monmouth County Counsel.

Section 2. It is understood that the Employer's insurance coverage will not only pay damages or claims, but will also defend that person in court if any employee acts negligently within the scope of employment.

# **EQUAL TREATMENT**

Section 1. The Employer and the Union agree that there shall be no discrimination or favoritism for reasons of sex, age, nationality, race, creed, color, marital status, armed forces obligations, physical handicap, religion, political affiliation, sexual preference, union membership or legal union activities.

Section 2. It is understood that alleged violations of this Article by either the Union or the Employer shall be pursued before administrative or judicial forums instead of the grievance procedures contained in this Agreement.

# BARGAINING CLAUSES AND RENEWAL

Section 1. The parties agree that they have fully bargained and agreed upon all the terms and conditions of employment that the terms and conditions of employment shall not be changed during the life of this Agreement.

Section 2. If any of the provisions of this Agreement should be held invalid by operation of law or regulation by any tribunal of competent jurisdiction, or if compliance with or enforcement of any provision should be restrained by such tribunal or appropriate administrative agency pending a final determination as to its validity, such provision shall be inoperative but all other provisions shall not be affected thereby and shall continue in full force and effect.

Section 3. This Agreement shall be effective as of the first day of January 2004 and shall remain in full force and effect until the 31st day of December, 2007.

This Agreement shall be effective January 1, 2004 and shall continue in force and effect until December 31, 2007.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement to be executed by its fully authorized representatives this day of , 2003.

COUNTY OF MONMOUTH

By: Thomas J. Powers Deputy Director

COMMUNICATIONS WORKERS OF AMERICA (CWA)

Ch

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# APPENDIX A 2004 CWA SALARY SCHEDULE - EFFECTIVE 01/01/2004 (APPROX 4.5% and 3% (Step 10-C) OVER 01/01/03) CWA CLERICAL/PROFESSIONAL UNIT

23	22	21	20	19	18	17	16	<del>1</del> 5	14	13	12A	12	11A	<u> </u>	10	9A	9	œ	7	တ	ΟΊ	4	RANGE
2505	2385	2272	2164	2061	1962	1869	1780	1695	1615	1538	1501	1464	1430	1395	1328	1297	1265	1205	1147	1093	1041	991	INCRE- MENT
47588	45323	43164	41108	39150	37287	35511	33820	32210	30675	29214	28519	27824	27161	26498	25237	24636	24035	22890	21801	20762	19773	18832	ENTRY STEP
50093	47708	45436	43272	41211	39249	37380	35600	33905	32290	30752	30020	29288	28591	27893	26565	25933	25300	24095	22948	21855	20814	19823	1ST STEP
52598	50093	47708	45436	43272	41211	39249	37380	35600	33905	32290	31521	30752	30021	29288	27893	27230	26565	25300	24095	22948	21855	20814	2ND STEP
55103	52478	49980	47600	45333	43173	41118	39160	37295	35520	33828	33022	32216	31451	30683	29221	28527	27830	26505	25242	24041	22896	21805	3RD STEP
57608	54863	52252	49764	47394	45135	42987	40940	38990	37135	35366	34523	33680	32881	32078	30549	29824	29095	27710	26389	25134	23937	22796	4TH STEP
60113	57248	54524	51928	49455	47097	44856	42720	40685	38750	36904	36024	35144	34311	33473	31877	31121	30360	28915	27536	26227	24978	23787	5TH STEP
62618	59633	56796	54092	51516	49059	46725	44500	42380	40365	38442	37525	36608	35741	34868	33205	32418	31625	30120	28683	27320	26019	24778	6TH STEP
65123	62018	59068	56256	53577	51021	48594	46280	44075	41980	39980	39026	38072	37171	36263	34533	33715	32890	31325	29830	28413	27060	25769	7TH STEP
6/628	64403	61340	58420	55638	52983	50463	48060	45770	43595	41518	40527	39536	38601	37658	35861	35012	34155	32530	30977	29506	28101	26760	8TH STEP
/0133	66788	63612	60584	57699	54945	52332	49840	47465	45210	43056	42028	41000	40031	39053	37189	36309	35420	33735	32124	30599	29142	27751	9TH STEP
76017	68184	64934	61838	58898	56093	53417	508/5	48453	46148	43947	42902	41855	40862	39868	37966	37065	36162	34437	32796	31237	29747	28326	10TH STEP
1432	1364	1299	1237	1178	1122	1068	1018	969	923	879	858	83/	817	/9/	/59	741	723	689	656	625	595	567	SENIOR STEP
/30C4	69548	66233	63075	60076	57215	54485	51893	49422	47071	44826	43760	42092	41679	40665	38/25	37806	36885	35126	33452	31862	30342	28893	STEP
<u>,</u>	79740	66882	63693	60665	57776	55020	1.0475	49907	47532	45265	44189	43   1	42088	41064	39705	38177	37247	35470	33/80	321/4	30639	29176	B B
<del>j</del>	74456	67531	64312	61254	58337	55554	01.679	50391	47994	45705	44618	43008	42496	47463	39485	38548	37608	35814	34108	32480	30937	29459	C STEP

# APPENDIX B 2005 CWA SALARY SCHEDULE - EFFECTIVE 01/01/2005 (APPROX 2.25% OVER 01/01/04) CWA CLERICAL/PROFESSIONAL UNIT

23	22	21	20	19	18	17	<del>1</del> 5 5	14	13	12A	12	11A	1	10	9A	9	œ	7	ത്	ບາ	4	RANGE
2561	2439	2323	2212	2107	2006	1911	1733 1820	1651	1572	1535	1497	1462	1426	1358	1326	1293	1232	1173	1117	1064	1013	INCRE-
48655	46338	44131	42030	40028	38123	36307	32932 34578	31363	29870	29159	28448	27770	27093	25803	25189	24575	23404	22290	21229	20218	19256	ENTRY STEP
51216	48777	46454	44242	42135	40129	38218	34665 36398	33014	31442	30694	29945	29232	28519	27161	26515	25868	24636	23463	22346	21282	20269	1ST STEP
53777	51216	48777	46454	44242	42135	40129	36398 38218	34665	33014	32229	31442	30694	29945	28519	27841	27161	25868	24636	23463	22346	21282	2ND STEP
56338	53655	51100	48666	46349	44141	42040	38131 40038	36316	34586	33764	32939	32156	31371	29877	29167	28454	27100	25809	24580	23410	22295	3RD STEP
58899	56094	53423	50878	48456	46147	43951	39864 41858	37967	36158	35299	34436	33618	32797	31235	30493	29747	28332	26982	25697	24474	23308	4TH STEP
61460	58533	55746	53090	50563	48153	45862	41597 43678	39618	37730	36834	35933	35080	34223	32593	31819	31040	29564	28155	26814	25538	24321	STEP
64021	60972	58069	55302	52670	50159	47773	43330 45498	41269	39302	38369	37430	36542	35649	33951	33145	32333	30796	29328	27931	26602	25334	6TH STEP
66582	63411	60392	57514	54777	52165	49684	47318	42920	40874	39904	38927	38004	37075	35309	34471	33626	32028	30501	29048	27666	26347	7TH STEP
69143	65850	62715	59726	56884	54171	51595	49138	44571	42446	41439	40424	39466	38501	36667	35797	34919	33260	316/4	30165	28730	27360	8TH STEP
71704	68289	65038	61938	58991	56177	53506	50958	46222	44018	42974	41921	40928	39927	38025	37123	36212	34492	32847	31282	29794	28373	9TH STEP
73203	69718	66395	63229	60223	57355	54619	52020	47186	44936	43867	42/9/	41781	40/65	38820	37899	36976	35212	33534	31940	30416	28963	10TH STEP
 1464	1394	1328	1265	1204	1147	1092	1040	3 4	899	877	άυσ	836	α σ	2 6	758 776	740	704	0/	639	608	579	SENIOR
74667	71112	67723	64494	61427	58502	55711	53060	48130	45835	44744	43003	42617	41080	34500	38657	37716	35916	34203	325/9	31024	29542	STEP
75399	71810	68387	65126	62030	59076	56258	53581	51020	46284	45183	44001	43034	41900	44000	39036	38085	36268	04040	37670	31328	29832	STEP
76131	72507	69051	65758	62632	59649	56804	54101	51525	46733	45622	44009	43452	42390	40000	39415	38455	36620	0,040	3/075	31633	30122	C STEP

APPENDIX C

2006 CWA SALARY SCHEDULE - EFFECTIVE 01/01/2006 (APPROX 3% OVER 01/01/05)

CWA CLERICAL/PROFESSIONAL UNIT

ţ	23	22	21	20	19	18	17	16	15	14	13	12A	12	11A	1	10	9A	9	œ	7	თ	ΟΊ	4	RANGE
!	2638	2512	2393	2279	2170	2067	1968	1875	1785	1700	1619	1581	1542	1506	1469	1399	1366	1332	1269	1208	1151	1096	1044	INCRE-
	50117	47731	45457	43292	41231	39267	37398	35616	33921	32306	30768	30035	29303	28605	27907	26578	25945	25313	24107	22960	21866	20825	19833	- ENTRY STEP
!	52755	50243	47850	45571	43401	41334	39366	37491	35706	34006	32387	31616	30845	30111	29376	27977	27311	26645	25376	24168	23017	21921	20877	1ST STEP
	55393	52755	50243	47850	45571	43401	41334	39366	37491	35706	34006	33197	32387	31617	30845	29376	28677	27977	26645	25376	24168	23017	21921	2ND STEP
	58031	55267	52636	50129	47741	45468	43302	41241	39276	37406	35625	34778	33929	33123	32314	30775	30043	29309	27914	26584	25319	24113	22965	3RD STEP
	60669	57779	55029	52408	49911	47535	45270	43116	41061	39106	37244	36359	35471	34629	33783	32174	31409	30641	29183	27792	26470	25209	24009	4TH STEP
	63307	60291	57422	54687	52081	49602	47238	44991	42846	40806	38863	37940	37013	36135	35252	33573	32775	31973	30452	29000	27621	26305	25053	STEP
	65945	62803	59815	56966	54251	51669	49206	46866	44631	42506	40482	39521	38555	37641	36721	34972	34141	33305	31721	30208	28772	27401	26097	6TH STEP
	68583	65315	62208	59245	56421	53736	51174	48741	46416	44206	42101	41102	40097	39147	38190	36371	35507	34637	32990	31416	29923	28497	27141	7TH STEP
	71221	67827	64601	61524	58591	55803	53142	50616	48201	45906	43720	42683	41639	40653	39659	37770	36873	35969	34259	32624	31074	29593	28185	8TH STEP
	73859	70339	66994	63803	60761	57870	55110	52491	49986	47606	45339	44264	43181	42159	41128	39169	38239	37301	35528	33832	32225	30689	29229	9TH STEP
	75399	71810	68387	65126	62030	59076	56258	53580	51029	48602	46284	45183	44080	43034	41988	39985	39036	38085	36268	34540	32898	31328	29832	10TH STEP
	1508	1436	1368	1303	1241	1182	1125	1072	1021	972	926	904	882	861	840	800	781	762	725	691	658	627	597	SENIOR STEP
	76907	73246	69755	66429	63271	60258	57383	54652	52050	49574	47210	46087	44962	43895	42828	40785	39817	38847	36993	35231	33556	31955	30429	A STEP
	77661	73964	70439	67080	63891	60848	57946	55187	52560	50060	47673	46538	45402	44325	43248	41185	40207	39228	37356	35576	33885	32268	30727	B STEP
	78415	74682	71122	67731	64511	61439	58508	55723	53070	50546	48135	46990	45843	44755	43668	41584	40597	39608	37719	35922	34214	32581	31025	C STEP

# APPENDIX D 2007 CWA SALARY SCHEDULE - EFFECTIVE 01/01/2007 (APPROX 4% OVER 01/01/06) CWA CLERICAL/PROFESSIONAL UNIT

	23	22	21	20	19	18	17	16	5	14	13	12A	12	11A	11	6	9A	9	œ	7	თ	ഗ	4	KANGE	
	2743	2613	2488	2370	2257	2150	2047	1950	1857	1768	1684	1644	1604	1566	1528	1455	1420	1386	1320	1257	1197	1140	1086	MICIAL	NCRE-
	52126	49643	47280	45028	42884	40841	38897	37044	35280	33601	32001	31239	30477	29751	29025	27643	26985	26326	25072	23878	22741	21658	20626	מוני	ENTRY
	54869	52256	49768	47398	45141	42991	40944	38994	37137	35369	33685	32883	32081	31317	30553	29098	28405	27712	26392	25135	23938	22798	21712	[	1ST STEP
	57612	54869	52256	49768	47398	45141	42991	40944	38994	37137	35369	34527	33685	32883	32081	30553	29825	29098	27712	26392	25135	23938	22798	[	2ND
	60355	57482	54744	52138	49655	47291	45038	42894	40851	38905	37053	36171	35289	34449	33609	32008	31245	30484	29032	27649	26332	25078	23884	<u></u>	3RD
	63098	60095	57232	54508	51912	49441	47085	44844	42708	40673	38737	37815	36893	36015	35137	33463	32665	31870	30352	28906	27529	26218	24970	į	4TH STEP
	65841	62708	59720	56878	54169	51591	49132	46794	44565	42441	40421	39459	38497	37581	36665	34918	34085	33256	31672	30163	28726	27358	26056	1	5TH STEP
	68584	65321	62208	59248	56426	53741	51179	48744	46422	44209	42105	41103	40101	39147	38193	36373	35505	34642	32992	31420	29923	28498	27142		6TH STEP
	71327	67934	64696	61618	58683	55891	53226	50694	48279	45977	43789	42747	41705	40713	39721	37828	36925	36028	34312	326//	31120	29638	28228		7TH STEP
	74070	70547	67184	63988	60940	58041	55273	52644	50136	47745	45473	44391	43309	42279	41249	39283	38345	37414	35632	33934	32317	30778	29314		8TH STEP
	76813	73160	69672	66358	63197	60191	57320	54594	51993	49513	47157	46035	44913	43845	42777	40738	39765	38800	36952	35191	33514	31918	30400		9TH STEP
	78415	74682	71122	67731	64511	61439	58508	55723	53070	50546	48135	46990	45843	44755	43668	41584	40597	39608	37719	35922	34214	32581	31025		10TH STEP
<u> </u>	1568	1494	1422	1355	1290	1229	1170	1114	1061	1011	963	940	917	895	873	832	812	792	754	/ 18	584	652	621		SENIOR STEP
	79983	76176	72544	69086	65801	62668	59678	56837	54131	51557	49098	47930	46/60	45650	44541	42416	41409	40400	38473	30040	34898	33233	31646		ASTEP
	80767	76922	73256	69763	66446	63282	60263	57395	54662	52062	49579	48400	4/218	46098	449/8	42832	41815	40796	38851	3/000	35240	33558	31956		B STEP
	81552	77669	73967	70440	67091	63897	60848	57952	55193	52568	50060	48870	4/6//	46545	45475	43241	42221	41192	39228	0/008	37350	33884	32266		C STEP

# APPENDIX F

# TITLES AND RANGES

TITLE	RANGE
Clerk	6
Account Clerk	6 8
Clerk Typist	9
Telephone Operator	8
Clerk Stenographer	9
DEMO	9
Psychiatric Technician	9
Senior Clerk	10
Senior Account Clerk	12
Senior Clerk Typist	12
Senior Clerk Typist Senior Clerk Stenographer	12A
Senior Telephone Operator	12A
Senior DEMO	12A
Principal Clerk	13
H.S. Specialist I (hired after 1/1/2000)	13
Accounting Assistant	14
H.S. Specialist I	14
Principal Account Clerk	14
Principal Clerk Typist	14
Principal Clerk Stenographer	15
Principal Data Control Clerk	15
Principal DEMO	15
Legal Stenographer	15
H.S. Specialist II (hired after 12/31/2000)	16 (7/2005 refer to Article 6)
H.S. Specialist II	17
Psychiatric Charge Technician	16
Supervising DEMO	17
Supervising Clerk	17
Supervising Account Clerk	17
Senior Legal Stenographer	17
Data Processing Technician	17
Coordinator of Volunteers	19
H.S. Specialist III	19
Investigator, CWA	19
Social Worker (hired after 12/31/2000)	18 (1/2005 refer to Article 6)
Social Worker	19
Training Technician	19
Field Representative Housing Rehabilitation	
Social Work Specialist	21
Senior Training Technician	21
Systems Analyst	23
Oyuvania i maryot	